



April 9, 2010

Madison Place Condos
3602 Lake Street
Houston, TX 77098

Dear Madison Place Condos Resident:

We are happy to inform you that Madison Place Condos has entered into an exclusive agreement with Comcast to provide you with upgraded digital cable service starting **April 27, 2010**. As a result of this agreement residents of Madison Place Condos are entitled to receive “**Digital Starter**” cable service as well as one standard digital cable box & remote (per household) at no additional charge.

Digital Cable gives you a BETTER, EASIER experience and MORE of what you want and enjoy.

- Digital quality picture and sound, including your local broadcast stations.
- Video On Demand Library – choose from thousands of programs and movies you can watch anytime. Even pause, rewind and fast-forward.
- Easy-to-use Interactive Program Guide enables you to quickly find movies and shows and set up Parental Controls and reminders.
- Get 45 music channels commercial-free, and choose from Country, Latin, Pop, and more.

In order to start receiving your new upgraded digital cable service you will need a digital cable box and remote. If you currently have a digital cable box you will automatically begin to receive your new channels on **April 27, 2010**. If you do not currently have a digital cable box and remote you will need to arrange to have one installed. Please select the option below that is most convenient for you:

- **Comcast Service Center** – You may stop by your nearest service center which is located at **5301B Bissonnet, Bellaire, TX, 77401** or for a complete listing you can check on our website at www.comcast.com (click on the “Customers” icon then “Service Centers”).

This center is open for business Monday through Friday from 9AM – 6PM and Saturday 8AM – 5PM. There is no charge to pick up your equipment from a service center.

- **Self-Install Kit** – Call 1-800-Comcast and order a “self-install kit” to have your equipment mailed to you. The charge for a “self-install kit” is \$9.95.
- **Professional Installation** – Call 1-800-Comcast and schedule a technician to come out to your home to set-up your equipment. The charge for professional installation is \$28.95.

Thank you for being a Comcast customer. We truly appreciate the opportunity to provide our service to you. We will work hard to ensure that your transition to digital cable is easy and enjoyable. If you have any questions please call 1-800-Comcast.

Sincerely,

Comcast - Houston

